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Form PTO-1594 RE (Rev. 03/01)



U.S. DEPARTMENT OF COMMERCE

U.S. Patent and Trademark Office OMB No. 0651-0027 (exp. 5/31/2002) 101767959 Tab settings ⇒⇒⇒ To the Honorable Commissioner of Patents and Trademarks: Please record the attached original documents or copy thereof. 1. Name of conveying party(ies): 2. Name and address of receiving party(ies) Name: Bank of America, N.A. Brite Voice Systems, Inc. Internal Address: Individual(s) Association Street Address: 55 South Lake Ave., Suite 900 General Partnership Limited Partnership City: Pasadena State: CA Zip: 91101 Corporation-State of Kansas Other _____ Individual(s) citizenship Association Additional name(s) of conveying party(ies) attached? Tes Yes No General Partnership 3. Nature of conveyance: Limited Partnership _____ Assignment ☐ Merger Corporation-State Security Agreement Change of Name National Banking Association If assignee is not domiciled in the United States, a domestic Other____ representative designation is attached: 🎴 Yes 🖳 No (Designations must be a separate document from assignment) Execution Date: August 13, 1999 Additional name(s) & address(es) attached? Yes 4. Application number(s) or registration number(s): A. Trademark Application No.(s) B. Trademark Registration No.(s) 2068711; 2108191; 1866295; 1919307; 1914098; 75/018975 1684774; 1552540; 1343542 Additional number(s) attached Yes No 5. Name and address of party to whom correspondence 6. Total number of applications and concerning document should be mailed: registrations involved: Name: Margaret A. Boulware Internal Address: Enclosed Authorized to be charged to deposit account 8. Deposit account number: Street Address: Jenkens & Gilchrist P.C. 1100 Louisiana, Suite 1800 Zip: 77002 State: TX City: Houston (Attach duplicate copy of this page if paying by deposit account) DO NOT USE THIS SPACE 9. Statement and signature. To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document. Margaret A. Boulware Name of Person Signing

> total number of pages including cover sheet, attachments, and document Mail documents to be recorded with required cover sheet information to: Commissioner of Patent & Trademarks, Box Assignments Washington, D.C. 20231

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TRADEMARK SECURITY AGREEMENT

(Brite Voice Systems, Inc.)

THIS TRADEMARK SECURITY AGREEMENT ("Agreement") is between BRITE VOICE SYSTEMS, INC., a Kansas corporation ("Debtor"), and BANK OF AMERICA, NATIONAL ASSOCIATION, a national banking association ("Secured Party"), acting in its capacity as Agent pursuant to that certain Credit Agreement dated effective as of June 1, 1999 (as amended, restated, or otherwise modified, the "Credit Agreement") among InterVoice, Inc., Brite Voice Systems, Inc. (successor by merger to InterVoice Acquisition Subsidiary III, Inc.), Secured Party (formerly Bank of America National Trust and Savings Association), and each of the "Lenders" party thereto.

RECITALS:

- A Debtor and Secured Party are parties to that certain Pledge and Security Agreement, dated as of June 1, 1999 (as amended, restated, or otherwise modified, the "Security Agreement"; all terms defined in the Security Agreement, wherever used herein, shall have the same meanings herein as are prescribed by the Security Agreement).
- B. Pursuant to the terms of the Security Agreement, Debtor has granted to Secured Party a lien and security interest in all General Intangibles of Debtor, including, without limitation, all of Debtor's right, title, and interest in, to, and under all now owned and hereafter acquired Trademarks, together with the goodwill of the business symbolized by Debtor's Trademarks, and Trademark Licenses, and all products and Proceeds thereof, to secure the payment of the Obligations.

NOW, THEREFORE, for good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, Debtor hereby grants to Secured Party a lien and continuing security interest in all of Debtor's right, title, and interest in, to, and under the following (all of the following items or types of property being herein collectively referred to as the "Trademark Collateral"), whether presently existing or hereafter created or acquired:

- (1) each Trademark, trademark registration ("<u>Trademark Registration</u>"), and trademark application ("<u>Trademark Application</u>"), including, without limitation, each Trademark, Trademark Registration, and Trademark Application referred to in <u>Schedule 1</u> annexed hereto, together with the goodwill of the business symbolized thereby; and
- (2) each Trademark License, to the extent allowable under the license agreement, including, without limitation, each Trademark License listed in <u>Schedule 1</u> annexed hereto, and
- (3) all products and proceeds of the foregoing, including, without limitation, any claim by Debtor against third parties for past, present, or future (a) infringement, dilution, or breach of any Trademark, Trademark Registration, Trademark Application, and Trademark License, including, without limitation, any Trademark, Trademark Registration, and Trademark License

TRADEMARK SECURITY AGREEMENT (Brite Voice Systems, Inc.) - Page 1

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referred to in <u>Schedule 1</u> annexed hereto, and any Trademark Registration issued pursuant to a Trademark Application referred to in <u>Schedule 1</u> annexed hereto; or (b) injury to the goodwill associated with any Trademark, Trademark Registration, and Trademark Application.

The lien and security interest contained in this Agreement is granted in conjunction with the liens and security interests granted to Secured Party pursuant to the Security Agreement.

Debtor hereby acknowledges and affirms that the rights and remedies of Secured Party with respect to the liens and security interests in the Trademark Collateral made and granted hereby are more fully set forth in the Security Agreement, the terms and provisions of which are incorporated by reference herein as if fully set forth herein.

IN WITNESS WHEREOF, Debtor has caused this Agreement to be duly executed by its duly authorized officer as of the 13th day of August, 1999.

DEBTOR:

BRITE VOICE SYSTEMS, INC.

By:

Name: ROB-ROY J. GRAHAM

Title: Chief Financial Officer

SECURED PARTY:

BANK OF AMERICA, NATIONAL ASSOCIATION (formerly Bank of America National Trust and Savings Association), as Agent

By:

Name: Michael J. McCutchin

Title: Managing Director

TRADEMARK SECURITY AGREEMENT (Brite Voice Systems, Inc.) - Page 2

ACKNOWLEDGMENT

STATE OF DALLAS)	
COUNTY OF TEXAS)	
This instrument was acknowledged before meas <u>CFO</u> of Brite Voice Systems, Inc., a Ka	ethis <u>Mid</u> ay of August, 1999, by <u>Rob Roy J. Gent</u> er ansas corporation, on behalf of such company.
MARTHA L. KENNEDY Notary Public STATE OF TEXAS My Comm. Exp. October 28, 2001	Martha L. Vennedy Notary Public in and for the State of TX
My commission expires:	
· · · · · · · · · · · · · · · · · · ·	·
STATE OF DALLAS)	
COUNTY OF TEXAS)	
This instrument was acknowledged before met as of Bank of America, National Assort such bank.	hisday of August, 1999, by, sociation, a national banking association, on behalf
{Seal}	Notary Public in and for the State of
My commission expires:	

TRADEMARK SECURITY AGREEMENT (Brite Voice Systems, Inc.) - Page 3

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STATE OF CALIFORNIA)
COUNTY OF SAN FRANCISCO))
This instrument was acknowled as Notan Profic of Bank of America of such bank.	Iged before me this 21 day of August, 1999, by <u>Jeelun lem</u> , a, National Association, a national banking association, on behalf
{Seal}	Notary Public in and for the State of <u>California</u>
My commission expires:	



TRADEMARK SECURITY AGREEMENT (Brite Voice Systems, Inc.) - Page 4

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Schedule 1 To Trademark Security Agreement

Intellectual Property

Trademark or Service Mark Registrations:

BRITEDEBIT 2,068,711 6/10/97

BRINGING PEOPLE & INFORMATION TOGETHER 2,108,191 10/28/97

VOICESELECT 1,866,295 12/6/94

WRITE-1 1,919,307 9/19/95

BRITEFAX 1,809,602 12/7/93

VALUE ADED CLASSIFIEDS 1,830,913 4/12/94

BRITEMAIL 1,801,931 11/2/93

WRITE-1 1,914,098 8/22/95

TELESCHOOL 1,805,570 11/16/93

BRITE 1,684,774 4/28/92

PERCEPTION TECHNOLOGY 1,552,540 8/22/89

BRITE 1,343,542 6/18/85

Trademark or Service Mark Applications:

BRITECONNECT 75-377,551 M-CUBED 75-221,561 APPCONNECT 75-206,298 BRITE AND DESIGN 75-018,975

RECORDED: 06/28/2001

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